Great Hills
Baptist Church

TERRY SHARP, EXECUTIVE PASTOR

TouchPoint has bent over backwards to meet our needs. We haven't felt alone in anything. The support team is accessible and helpful. Their responses are very prompt. Even in the transition, the conversion team ensured we were getting all of the data that was stored in various fields so that we wouldn't lose anything. TouchPoint went above and beyond to get us started successfully and ensure we have everything we need."

Simplifying Solutions

Great Hills formerly relied on multiple service providers for various solutions (email, text messaging, registrations, etc.). There was a financial burden associated with multiple vendors, and there was inconsistency in the data. Their staff had to search in various locations to get the information they needed.

TouchPoint is their one-stop shop. And since switching to a **cloud-based solution** that includes a **full-featured mobile app**, their staff is able to access their important ministry information at any time. And it's always current.

Why TouchPoint

Great Hills had been using their previous ChMS for years. Most of their processes were paper-based due to using such an antiquated system. They heard about a ChMS that was **developed inside of Bellevue Baptist Church**. Knowing many of their processes were similar to Bellevue's, they believed TouchPoint would be just the solution for them.

"Everything we've done in TouchPoint has proved to be a great move for our church--streamlining our processes, making things simple, sharing the system with people who can help manage it."

Member Engagement

Moving from a paper-based process to a cloud-based solution has ensured **more consistency and accurate, current information**. No more roll sheets getting lost in leaders' Bibles! Since they transitioned to using TouchPoint's Check-In, attendance is recorded in real time. **There is no longer a need for inputting data afterwards**.

Ministry leaders and church administrators have easy access to reports without relying on a central database manager to provide the information for them. With TouchPoint, reports may be distributed with links, exported, or viewed in a dashboard.

Best of all: people can log in to their profiles and manage the information themselves--right from their mobile app! They can update their contact information when they get married or move, taking some of the load off the staff members. **Churchgoers can access their giving at any time**. All of this has proved very helpful in keeping the database current. And there's only one app to manage since **churchgoers, church staff, and lay leaders all use the same mobile app**!

Get In Touch
Schedule Some 1-on-1 Time

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